

PIVOT™

by spectralink

A WorkSmart Solution



BENEFITS

- Enables mobile workers throughout the workplace to be reached immediately and reliably via voice, texts or other alerts
- Improves workflow through application integration (e.g., Google™ Mobile Services, Android™ and XML applications)
- Easy-to-use, instantly-familiar smartphone interaction
- Protects your investment with unrivaled durability, longevity and support
- Offers enterprise-level security as well as over-the-air management capabilities
- Extends the reach of your existing business applications, WLAN infrastructure and telephone system

Work Smarter, Not Harder

Mobile workers in healthcare, retail and industrial businesses need reliable, high-quality tools to communicate on the job. These tools also need to be dependable, and easy to use. Even simpler, these tools should be something users already know how to operate. PIVOT™ by Spectralink answers the call.

Spectralink, the inventor of in-building wireless, is the first manufacturer to combine renowned handset durability and voice quality with smartphone-like usability in a solution that really works. PIVOT is based on the Android™ platform, and provides easy access to applications and resources, like Google™ Mobile Services, to help you do your job better.

You can count on PIVOT to *work for work*, and you'll know how to use it, right out of the box. Some call the PIVOT solution brilliant, some call it a lifesaver, we call it WorkSmart, a category in itself.

PIVOT by Spectralink, a WorkSmart Solution

PIVOT helps customers work smarter, not harder. It begins with wireless handsets that have the perfect balance between smartphone-like usability and the quality and reliability you need for work. But PIVOT is more than just a wireless handset; it includes expert professional services and tested-interoperable business applications, call server integrations, and wireless network interoperability. Trust PIVOT to help with management of wireless performance, integration, security and investment protection.

PIVOT Handsets

The PIVOT family of products consists of two form factors and four models. All models feature a large, backlit color display, a touchscreen with full keyboard, an enterprise-grade speakerphone and superior resistance to dust and liquids, including cleaning agents. They are known for their ease of use, ergonomic design, voice quality, seamless VoWi-Fi roaming and durability. The PIVOT:SC (8744) has a streamlined design with a slim profile and a high resolution camera for a familiar smartphone feel. The PIVOT:SC has also removable, rechargeable and hot-swappable batteries. And you can be confident in your investment, as this handset is designed to last for several years, unlike consumer devices.

Spectralink VQO & PIVOT

In the world of enterprise wireless communications, voice and data aren't created equal. It takes deep expertise and advanced technology to achieve superior voice quality in these environments.

Spectralink Voice Quality Optimization, VQO, is the answer to this challenge, an engineered system that delivers superior voice quality over in-building, enterprise Wi-Fi networks. The system is built of technology on the inside of PIVOT, and the knowledge and expertise of our partners and specialized System Architects, on the outside. With Spectralink VQO, your PIVOT device ensures crystal-clear communication, every time.

PIVOT Works Well With Others

Along with the rest of Spectralink 8000 portfolio, PIVOT WLAN interoperability is validated by the Spectralink Voice Interoperability for Enterprise Wireless (VIEW) program. We work very closely with major access point manufacturers so you can be assured that your handsets and wireless networks provide service you can rely on.

We also ensure interoperability with your telephone system through our Call Server Integration (CSI) program. After all, voice communication is still one of the highest priority applications for PIVOT.

Finally, to ensure smooth integration with other enterprise systems, interoperability is verified and documented via our Application Integration and Management Solutions (AIMS) program. With two enhanced, standards-based application interfaces, Google Mobile Services, PIVOT creates the ultimate ecosystem for enterprise productivity.

PIVOT Peace of Mind

Spectralink offers a comprehensive set of services to design, deploy and maintain your PIVOT solution. Our professionals have unrivaled VoWi-Fi experience and devoted customer focus, we want your experience to be superior from day one.

PIVOT, a communication solution for in-building mobile workers that combines intuitive smartphone-like features and usability with the quality, durability, and reliability needed for work.

FEATURES

- 802.11a/b/g/n (Wi-Fi) compatible
- PBX integration
 - SIP Direct
 - Gateway for non-SIP PBX systems
- Standards-based
 - Google Mobile Services (e.g., Google Play™ store, Google™ search, Calendar Sync, Contacts Sync, Android WebView etc.)
 - Android™ and XML Application Programming Interfaces
 - Quality of service (QoS)
 - Enterprise-grade security options
 - Corporate directory access
- Messaging support via partner integration
- Remote, over-the-air configuration management of administrative settings and system upgrades
- Resistant to dust, shock and liquid damage
- HD voice and integrated full duplex speakerphone
- Personal directory, redial and speed-dial lists
- Multilingual user interface (English, French, Spanish, German, Italian)
- Exchange server integration for calendar, contacts and e-mail
- Touch screen display with automatic screen orientation
- Easily removable and hot-swap capable battery-pack with extended battery life
- USB, quad and multi charging options
- Push-to-Talk (PTT) mode with 25 channels including one priority override channel
- Text-to-speech support
- Personal safety features, including dedicated panic button and "man down" capability
- Call server failover
- 8MP rear-facing camera

SPECIFICATIONS

OPERATING SYSTEM

- Android™ 5.1.1 Lollipop

RADIO FREQUENCIES

- 2.4 - 2.4835 GHz (802.11b, 802.11g)
- 5.15 - 5.825 GHz (802.11a varies by country)
- 2.4 and 5 GHz (802.11n)

TRANSMIT DATA RATES

- Up to 11 Mbps (802.11b), up to 54 Mbps (802.11a/g), up to 72.2 Mbps (802.11n)

ENVIRONMENTAL

- Operational temperature: 32 - 104° F (0 - 40° C)
- Storage temperature: -22 -140° F (-30 - 60° C)

CODECS

- G.711 (a-law, u-law), G.729, G.722

DISPLAY AND TOUCHSCREEN

- 4.3 in. (109 mm) TFT, 800 x 480 pixels
- 16 million color palette

PERIPHERAL INTERFACES

- Micro USB interface for wall charging and configuration
- 3.5 mm 4-conductor stereo headset connector

DURABILITY

- Drop/shock: MIL STD 810G, method 516.6 procedure IV
- Ingress protection standard: IP-64 per IEC 60529
- Damage-resistant glass

QUALITY OF SERVICE (QoS)

- Spectralink Voice Quality Optimization (VQO)
- Wi-Fi Multimedia (WMM)
- WMM-Power Save
- WMM-Admission Control
- DSCP tagging

SECURITY

- WEP, WPA-Personal, WPA2-Personal, WPA2-Enterprise with 802.1X (EAP-FAST, EAP-TLS, PEAP-MSCHAPv2) with Opportunistic Key Caching (OKC) and Cisco Client Key Management (CCKM),
- HTTPS secure configuration and monitoring

NETWORKING STANDARDS

- Manual or Dynamic Host Configuration Protocol (DHCP)
- Domain Name Service (DNS)
- Simple Network Time Protocol (SNTP)
- Lightweight Directory Access Protocol (LDAP)
- XML and XHTML

SPECTRALINK PIVOT:SC 8744 / CISCO SKUs

- SLINK-8744-EMEA (Europe / Middle East / Africa)
- SLINK-8744-NA (North America / Canada)
- SLINK-8744-AUS (Australia / New Zealand)

Learn More

Learn what Spectralink wireless telephones, in partnership with Cisco®, can do for your organization. Visit us at spectralinkplus.com or call your Spectralink representative.

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